

Nodal officers of Citizens' Charter

Sl. No.	Ministry /Department	Nodal Officer details
1	Ministry of External Affairs	Shri Jayant N. Khobragade, Joint Secretary (PSP) & Chief Passport Officer, Ministry of External Affairs, Patiala House New Delhi-110001 Tel: 011-23387013 & 011-23384536 Fax No.- 011-23071370 email: jscpo@mea.gov.in
2	Ministry of Tribal Affairs	Shri Vijay Gopal Mangal, Director, Ministry of Tribal Affairs, Jeevan Tara Building , New Delhi. Email: vijay.mangal@nic.in Tel No. 9818271882
3.	Department of Personnel and Training	Ms. Rashmi Chowdhary, Additional Secretary(Admn.), Department of Personnel and Training , North Block ,New Delhi.
4.	Department of Land Resources	Shri Karam Chand, Deputy Secretary, Room no. -2, Ground Floor, G-Wing, NBO building , Nirman Bhawan, New Delhi Email: karamchand@nic.in Ph. No. 011-23044640 Mb. No. 9968280665
5.	Department of Telecommunication	Shri Mukesh Kumar Gupta, Director (PG-I), Room No. 605, Mahanagar Doorsanchar Bhawan, Old Minto Road, New Delhi-110002 Tele -011-23222582 M- 9717587189 Email- mukesh.gupta@nic.in
6	Ministry of Labour and Employment	Ms. Vayaila Rungsung, Deputy Secretary, Ministry of Labour and Employment, Shram Shakti Bhawan, New Delhi. Email- vayaila.r.@nic.in Tele No. – 011-237437510
7	Sectt. Of Vice-President of India	Smt. Hurbi Shakeel, Secretariat of the Vice – President of India Email hurbi.shakeel@nic.in

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8	Department of Justice,	Shri Pravash Prashun Pandey Joint Secretary, Department of Justice, Ministry of Law and Justice Room No. 25, Jaisalmer House, 26, Man Singh Road, New Delhi-110011 Email: pravash.panday2@gov.in Tele : 011-23381496
9	Department of Consumer Affairs	Shri Anupam Mishra, Joint Secretary, Room No. 365-A, G-wing, Krishi Bhawan, New Delhi-110001 Email js-ca@nic.in Tele: 011-23386666
10	Department of Health Research	Shri Mohan Lal, Under Secretary, Department of Health Research 2 nd Floor, IRCS Building, 1, Red Cross Road, New Delhi-110001 Email : mohan.lal15@nic.in Tele: 23736085, Mob- 9773889646
11	Ministry of Food Processing Industries	Shri Ashok Kumar, Joint Secretary, Ministry of Food Processing Industries Pancheel Bhawan, August Kranti Marg New Delhi-110049 Emai: ashok.kr61@nic.in Tele: 011-26492248
12	Department of Youth Affairs,	Shri S.K. Shah, Deputy Secretary, Room No. 501, B-Wing Shastri Bhawan, New Delhi-110001 Email : sk.shah@ips.gov.in Tele: 011-23383292
13	Ministry of Parliamentary Affairs	Shri Ajay Kumar Jha, Deputy Secretary, Ministry of Parliamentary Affairs 94, Parliament House, New Delhi. Email: ajaykkumar.jha@nic.in

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14	Department of Commerce,	Ms. Nidhi Mani Tripathi, Joint Secretary, Department of Commerce Email: jspg-doc@gov.in Tele: 011-23061971